



**ANXIETY AND DEPRESSION
ASSOCIATION OF AMERICA**

ADAA's Online Members Community – SocialLink – FAQs

1) How do I log in to SocialLink?

You can access the new ADAA online community through [your member profile](#) or from www.adaa.org by clicking the button at the top right of the page called “Online Member Community.” You will now use the same username and login as that of your current member profile. If you have questions about your login credentials, please contact membership@adaa.org.

2) How do I submit a post?

Click on “My Feed” and type your post into the top section that reads “What’s going on today?” You can add photos and links to your post as well. There is no word/character limit for posts but we strongly encourage you to keep it short (shorter posts have higher engagement).

3) Why does it say that I’m an Ambassador?

All of ADAA’s members have been marked as Social Link ambassadors so that everyone can see your posts and you will be able to see everyone’s responses as well. Whenever you make a post, it will be marked as an “ambassador post.”

4) I want to receive a daily digest – why am I not receiving one?

If you checked the daily digest in your member profile you will receive the digest in your inbox early every morning **unless** you have logged into the community in the past 24 hours.

5) How do I completely opt out of receiving daily digests from SocialLink?

If you wish to opt out of the daily email or any other specific digests, please navigate to your member profile, click on Information & Settings, and then Preferences. Scroll down to the bottom of the page and uncheck the box of the digest(s) you are looking to opt out of. Once you have finished, select “Save My Settings”.

6) How can I access my SIGs and Committees?

You can access the SIGs and Committees that you are currently part of in the “Groups” section at the top of your dashboard. You can also join other SIGs by going to “Quick Links” and clicking on “All ADAA Groups.”



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7) Can I start my own Group?

Unfortunately, SocialLink does not permit members to start their own group. But if you are interested in starting a member community group please contact membership@adaa.org and the ADAA team can set one up for you.

8) How do I edit my member profile?

You can edit your member profile by clicking on “My Profile” on the top dashboard. You can also upload pictures, blogs, files and links to your profile. We encourage you to upload your headshot if you have not done so already.

9) Where can I download the SocialLink app?

We encourage you to download the SocialLink app so you can participate on the online member community while on the go! Download the app by using the links below:

- [iOS](#)
- [Android](#)

10) How do I post a job opening to the Career Center?

If you would like to add a job posting to the SocialLink career center, click on Quick Links and then navigate to Career Center. Click on “submit an opening” and fill out the job form. You also have the option to search for job opportunities and upload a resume/CV.

11) How do I opt out of receiving daily digests from Social Link?

If you wish to opt out of the daily email or any other specific digests, please navigate to your member profile, click on Information & Settings, and then Preferences. Scroll down to the bottom of the page and uncheck the box of the digest(s) you are looking to opt out of. Once you have finished, select “Save My Settings”.

For a brief overview of what you can expect from the new community, we encourage you to watch this [short informational video](#). If you have any questions about your new online community platform please email membership@adaa.org and a member of our team will respond right away.

Thank you,
ADAA Membership Team