



## **ADAA 2020 Calendar Dues Transition Frequently Asked Questions (FAQ) December 2019**

### ***What is the new dues schedule?***

ADAA's fiscal year runs January 1 through December 31, the new dues structure mimics this schedule. Beginning in January 2020, all ADAA memberships will be due for renewal on January 1.

### ***Why is ADAA making this transition?***

Having everyone on the same renewal schedule streamlines the process for both members and ADAA staff. Also, the less time ADAA staff spends on the logistics of renewing the more time we can spend on developing exciting new member benefits and programming.

### ***What happens if my original renewal date falls in the middle of the year?***

In 2020, ADAA members who have traditionally renewed midyear will receive a prorated membership dues invoice covering the months between their original renewal date and December 2020. For example, if a member traditionally renews in July, their 2020 invoice would cover July through December of 2020, or 7 months. Beginning in 2021, that member will renew in January.

### ***If I traditionally renew midyear will I receive two back-to-back invoices?***

Yes, if you traditionally renew in any month other than January, you will receive a prorated invoice for the remainder of 2020 and a full invoice for the entirety of 2021. But, because the first invoice will be prorated you will not be paying any increase in membership dues during this transition.

### ***What if I am a new member joining midyear?***

New members joining midyear will receive an initial prorated invoice covering the months from when they process their application through the end of the year current year.

### ***What do I, as an ADAA member, need to do?***

Outside of paying your membership dues invoices when they are received, ADAA members do not need to do anything to facilitate this change.

### ***Can I set my account to auto-renew so I don't have to remember to process payments?***

YES! ADAA encourages all members to choose the auto-renew option when renewing their memberships. When processing your renewal, you will see an option to renew for the current year or to set up auto-renew. You will be notified before any payments are processed but you will not have to proactively process a payment going forward.

Have additional questions? Please contact ADAA membership at [members@adaa.org](mailto:members@adaa.org).